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#### **Presenters**









Steve Shulman Healthcare Merger Corp.

Executive Chairman

Paul Ricci SOC Telemed

Chairman and Interim Chief Executive Officer John Kalix SOC Telemed

President

Hai Tran
SOC Telemed

Chief Financial Officer / Chief Operating Officer



### Investment Highlights





#### **SOC Telemed**

#### At A Glance

#### **ACUTE CARE MARKET FOCUS**

- Largest provider of acute teleNeurology and telePsychiatry
- Expanding service lines include critical care, emergency medicine, hospitalist medicine, cardiology
- 543 acute care hospitals and physician groups in 47 states
  - 19 out of 25 of the largest U.S. health systems
  - 2 of top 5 physician groups
- Diversified, blue chip customer base

#### CRITICAL MASS OF PHYSICIAN RESOURCES

- 172 board certified neurologists, psychiatrists and intensivists
- 10,500+ specialists through physician group partnerships

### CLOUD BASED TECHNOLOGY PLATFORM DESIGNED TO MAXIMIZE CLINICAL EFFICIENCY

- Flexible configuration mirrors workflow for any specialty
- Real time data and analytics



**847** Facilities<sup>(1)</sup>



1 million+ Cumulative Teleconsults



**\$80m** 2021E Revenue



100% Net Revenue Retention<sup>(2)</sup>

#### Implementations and Teleconsults

(Implementation count; cumulative teleconsult count in thousands)  $1,200^{(3)}$ 953 698 300<sup>(3)</sup> 533 402 175 144 100 97 2016 2017 2020E 2018 2019 Cumulative Teleconsults (4) **Implementations** 

#### **SOC Telemed**

#### Value Delivered

Connecting patients to high quality clinicians at the right time, regardless of proximity

### ACCESS QUALITY CARE WHEN AND WHERE IT'S NEEDED

- Access to scarce specialist resources
- Early and rapid intervention
- Improved standardization / quality of care

#### EFFECTIVELY DEPLOY CLINICAL CAPITAL

- Match clinician supply to patient surges
- Increased productivity / profitability
- Staffing model flexibility

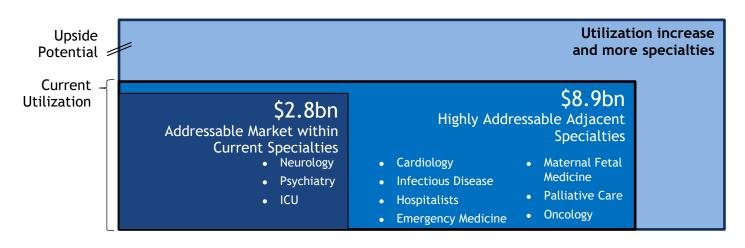


## PROVIDE EFFICIENT, HIGH QUALITY CARE

- Increased revenue and / or profitability
- Improved throughput
- Reduced patient transfers/readmissions
- Standardized clinical protocols
- Improved patient care / quality
- Supports business continuity during crises

# Large Acute Care Telemedicine Market With Increasing Adoption





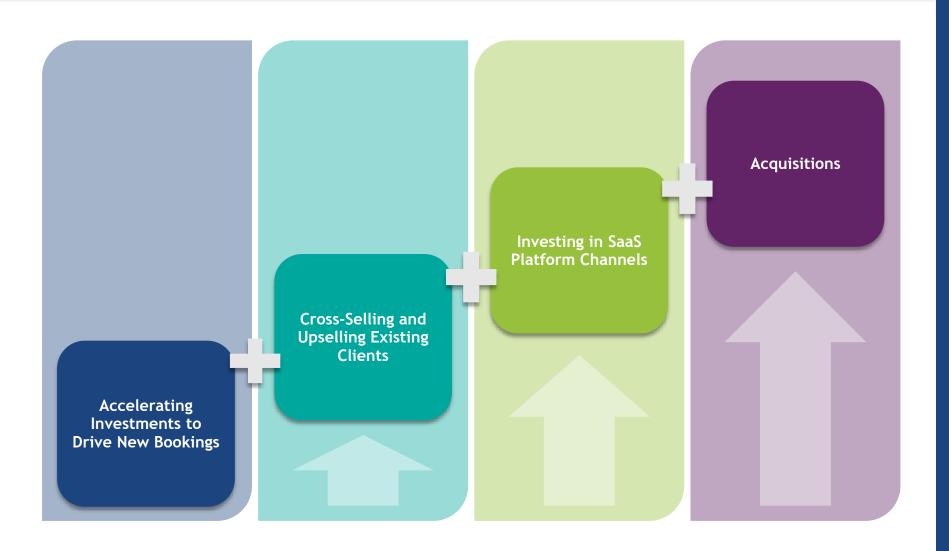
#### Health System Telemedicine Spending and Usage Increasing Post-COVID-19





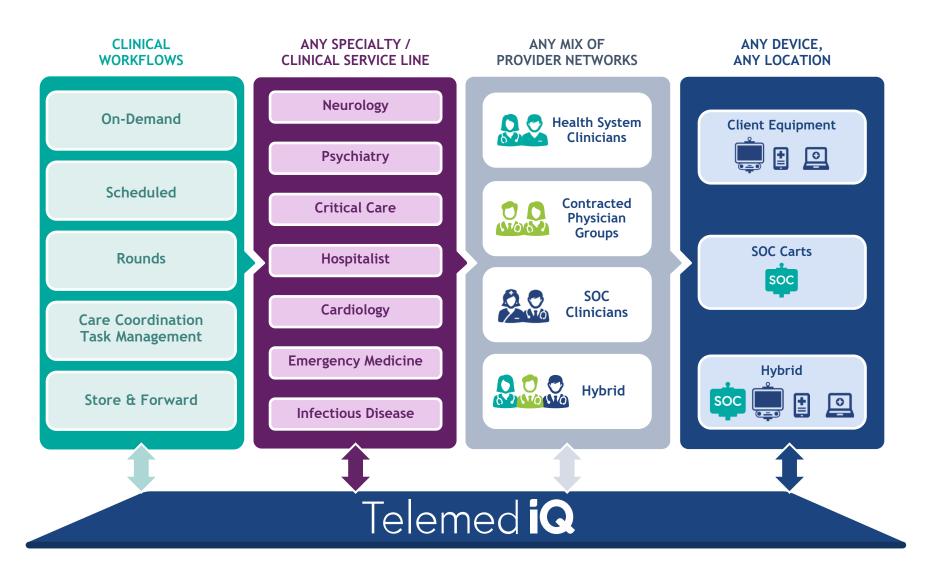
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### **Growth Strategy**





### SOC's Flexible Enterprise Telemedicine Solution





#### Differentiated Position In The Telemedicine Landscape

Clinician Supply Is Limited

Increasing need for resource optimization

Clinician Supply Not An Issue

- Primarily in support of scheduled virtual office visits for existing patients
- Focus on video session establishment technology
- On-demand capability limited to waiting rooms
- Popular with small physician practices for outpatient cases







- Addresses simple acute care hospital workflows with InTouch and Avizia
- Non-supervised self-service consult management
- Large payer contracts



- Optimization model for financial, clinical, operational sustainability
- Turnkey 24x7 command center for workflow assurance
- Active management of physician's time, the costliest resource
- Low code platform: configurable decision engines and UI screens
- Real-time visibility to clinical supply for supply-side elasticity, on-shift or off-shift
- Complex workflows for care continuity in acute care
- Revenue cycle management

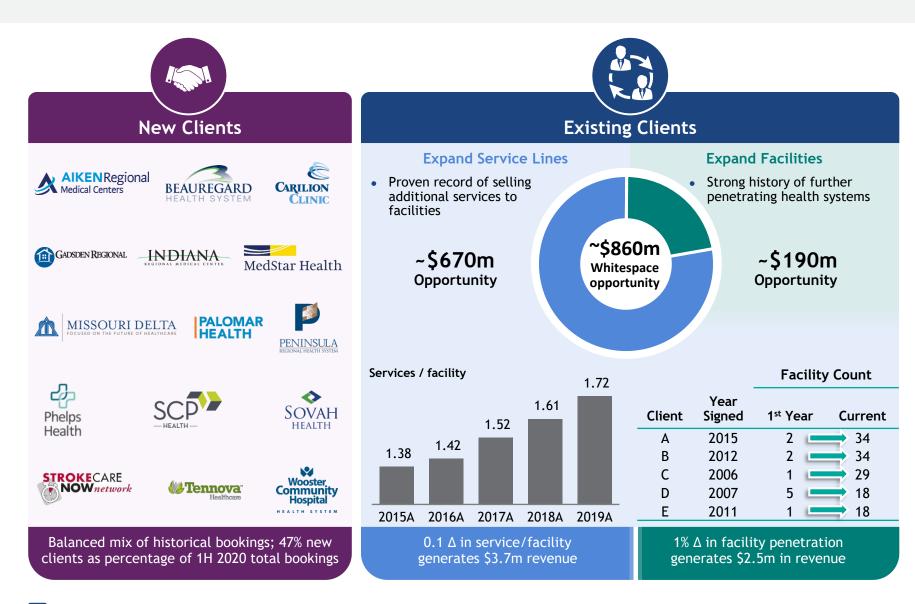
One-to-One Scheduled

Increasing workflow complexity

Many-to-Many On-Demand



#### Strong Momentum With New And Existing Clients

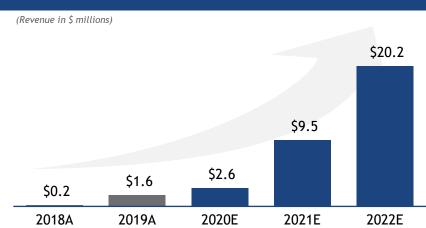




### Accelerating Telemed IQ SaaS Rollout

#### Strong Telemed IQ Revenue Growth

- Leverage SOC's SaaS platform and reporting & analytics with clients' own clinicians
- Platform powers other physician networks
- Access to adjacent channels, fulfilling demand for telemedicine services
- High gross margin



	Select Channel Opportunities	Market Size	Representative SOC Clients
	Physician Groups	75,000 providers <sup>(1)</sup>	SOUND HEALTH— TOGETHER, WE HEAL
200000	Military Health System	12,000 providers <sup>(2)</sup>	Confidential
	Multi-site IDNs	1,000 hospitals <sup>(3)</sup>	Prime Healthcare  BEAUREGARD HEALTH SYSTEM MedStar Health



(3)

<sup>2018</sup> financials based on audited financials; 2019 financials based on preliminary management estimates and are unaudited; projections use SOC estimates. With respect to projections, see slide 1 "Use of Projections" under "Disclaimer".

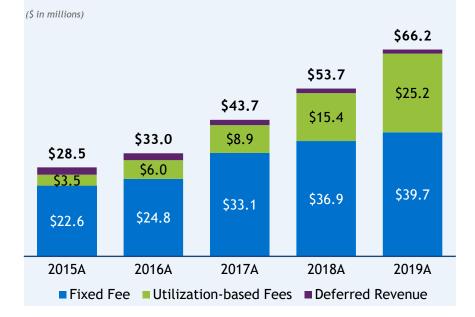
Company estimate of the Top 30 groups that provide Hospitalist medicine and Emergency Medicine.
 American Board of Medical Specialties Report on Military Physicians and Continuing Certification, Ap

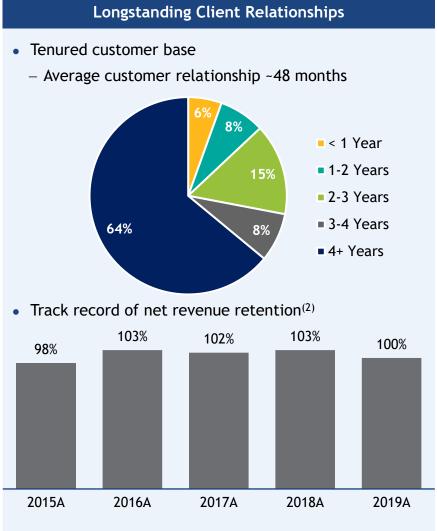
American Board of Medical Specialties Report on Military Physicians and Continuing Certification, April 2015. IQVIA 2018 whitepaper.

#### Predictable Revenue Model

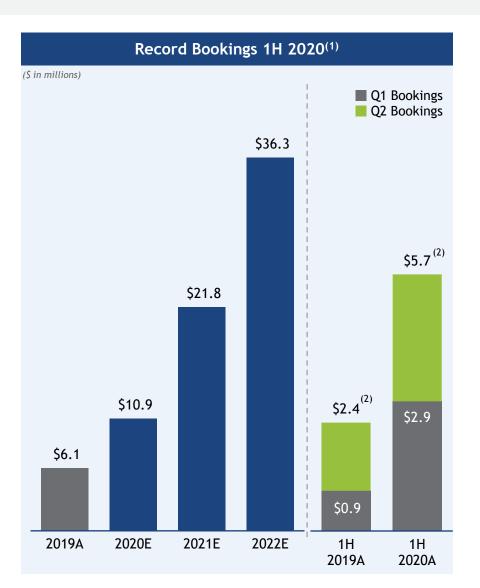
#### Long History of Growth

- Highly visible and predictable revenue model
  - Recurring revenues
  - Fixed monthly fees provide predictable revenue stream
  - Annual COL<sup>(1)</sup> adjustments (price escalators)
- Customers have demonstrated increasing utilization volume over time





#### Strong Bookings Momentum Supports Future Growth



- \$5.7m 1H 2020 bookings highest in company history
  - Balanced mix (47% new clients; 53% cross-selling)
  - Historically, 2H of year stronger than 1H
  - On target to achieve full year bookings of \$10.9m (remaining pipeline coverage<sup>(3)</sup> of  $\sim 5.9x$ )
- Sales organization revamp in 1H showing results
  - Achieved record 1H 2020 bookings with only half of current team; fully ramped team going into 2H 2020
  - SOC website users and sessions increased 46% and 61% YoY in Q2 2020, respectively

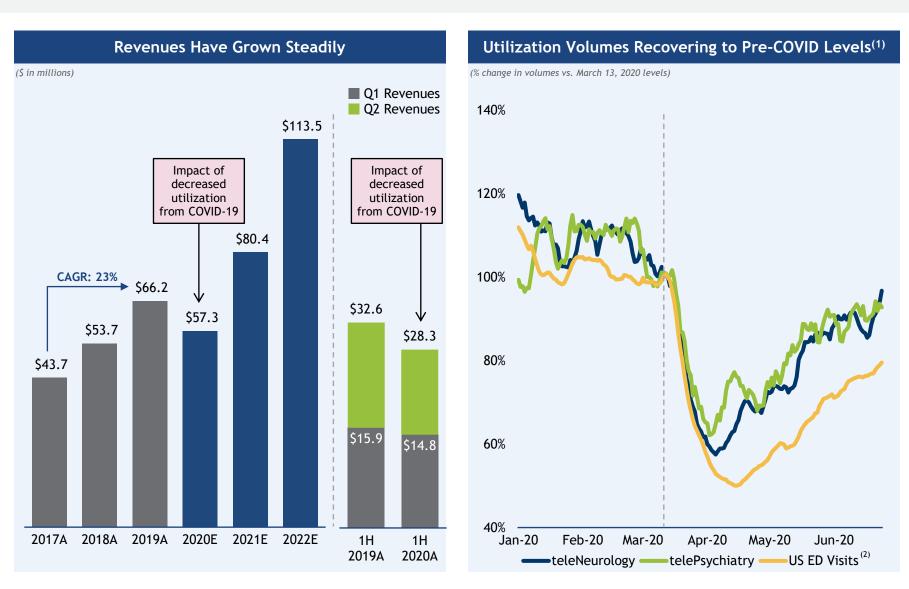


Projections use SOC estimates. With respect to projections, see slide 1 "Use of Projections" under "Disclaimer"

Bookings are defined as sum of the annualized fixed monthly fees and implementation fees, also referred to as the First Year Contract Value (variable fees excluded). Implementation fees are amortized on a monthly basis over the length of the average customer life.

Represents bookings as of 1H 2019 and 1H 2020 respectively. (3)

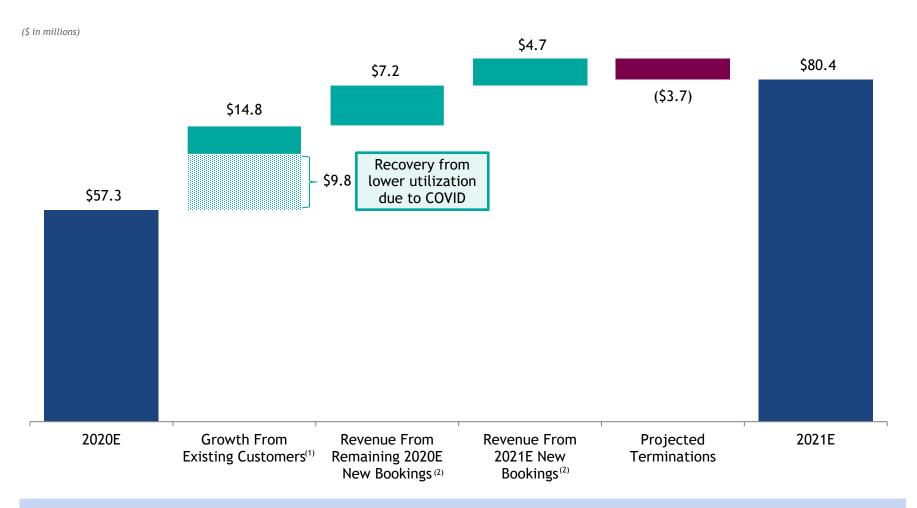
#### Revenues Continue To Grow As Volumes Recover





2017-2018 financials based on audited financials; 2019 and 2020 financials based on preliminary management estimates and are unaudited; projections use SOC estimates. With respect to projections, see slide 1 "Use of Projections" under "Disclaimer".

### Line Of Sight To 2021E Revenues



Bookings expected to double from \$10.9m in 2020E to \$21.8m in 2021E



### Improving Gross Profit Margins



- Eliminate non-recurring teleNeurologist incentive payments
- Physician productivity
- Mix-shift of higher margin Telemed IQ

Gross Profit excludes depreciation and amortization, telemedicine equipment financing costs, and stock compensation expenses.







### Pro Forma Capitalization And Ownership

#### Estimated Transaction Sources & Uses

(\$ in millions)

Sources	
HCMC Cash in Trust	\$250
Anticipated PIPE Proceeds	\$165
Seller Rollover Equity	\$305
Total Sources	\$720

Uses			

**Total Uses** 

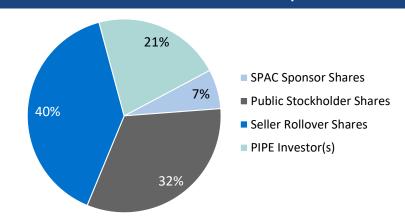
Cash Consideration to SOC Shareholders	\$267
Cash to Balance Sheet	\$45
Debt Repayment <sup>(1)</sup>	\$83
Seller Rollover Equity	\$305
Assumed Transaction Expenses <sup>(2)</sup>	\$20

#### Pro Forma Enterprise Valuation at Close

(\$ in millions, except for share price)

	PF Transaction
SOC Telemed Illustrative Share Price	\$10.00
Pro Forma Shares Outstanding	77.1m
Total Equity Value	\$771
(+) Debt as of 6/30/20 <sup>(3)</sup>	-
(-) Cash as of 6/30/20	(\$50)
Pro Forma Enterprise Value	\$721
Pro Forma 2021E EV/Revenue	9.0x

#### Illustrative Post-Transaction Ownership Breakdown



Note

SOC Telemed

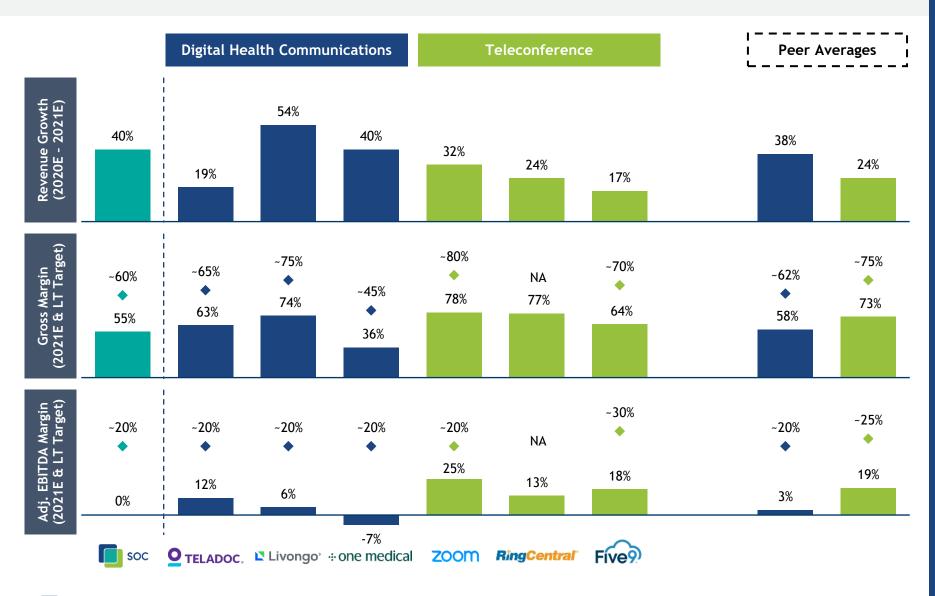
Projections use SOC estimates. With respect to projections, see slide 1 "Use of Projections" under "Disclaimer"; assumes no redemptions; share count includes 30.5 million roll-over shares (assumes \$10.00 redemption price for illustrative purposes), 25.0 million HCMC shares, 16.5 million PIPE shares and 5.1 million sponsor shares; share count excludes 1.9 million sponsor earnout shares (50% vesting at \$12.50 and 50% at \$15.00); as well as the impact of 12.5 million public warrants and 0.4 million private placement warrants (struck at \$11.50). Debt repayment as of 6/30/2020 including back-end facility fees; debt subject to 4% PIK interest if repaid at later date.

\$720

<sup>(2)</sup> Includes deferred HCMC IPO fees and other fees and expenses.

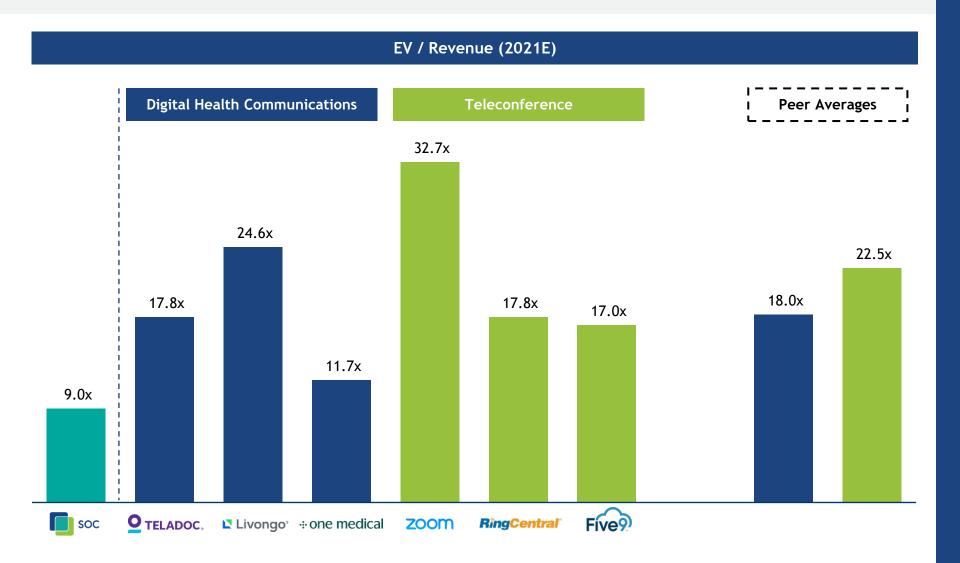
Undrawn \$20m revolver contemplated to be put in place at time of transaction close.

### Operational Benchmarking





### Valuation Benchmarking





### Historical and Projected Financial Summary

(\$ in millions)						3 months e	nding
	2018A	2019A	2020E	2021E	2022E	3/31/19A	3/31/20A
Bookings <sup>(1)</sup>	\$11.1	\$6.1	\$10.9	\$21.8	\$36.3	\$0.9	\$2.9
Total Revenue	\$53.7	\$66.2	\$57.3	\$80.4	\$113.5	\$15.9	\$14.8
YoY (%)	23%	23%	(13%)	40%	41%	35%	(7%)
Gross Profit <sup>(2)</sup>	\$24.9	\$28.9	\$25.4	\$44.1	\$64.9	\$6.4	\$5.0
Gross Profit Margin (%)	46%	44%	44%	55%	57%	40%	34%
Operating Expenses							
Sales & Marketing	6.2	5.9	8.3	10.5	13.3	1.7	1.5
R&D	1.7	1.2	1.4	2.2	2.8	0.3	0.3
Operations	7.3	7.7	9.0	11.3	11.8	1.9	2.1
G&A	14.7	15.1	15.6	19.8	20.5	3.5	3.5
Adj. EBITDA <sup>(3)</sup>	(\$5.0)	(\$1.0)	(\$8.9)	\$0.3	\$16.5	(\$1.0)	(\$2.4)
Adj. EBITDA Margin (%)	(9%)	(1%)	(16%)	0%	15%	(6%)	(16%)
Net Income	(\$18.1)	(\$18.2)				(\$4.7)	(\$7.4)
Select Data:					-		
CapEx	\$4.0	\$5.2	\$5.5	\$5.4	\$6.9	\$1.1	\$2.0
Change in NWC	1.6	1.1	(0.7)	1.6	2.7	1.1	(0.3)

2018 financials based on audited financials; 2019 and 2020 financials based on preliminary management estimates and are unaudited; projections use SOC estimates. With respect to projections, see slide 1 "Use of Projections" under "Disclaimer"; with respect to Non-GAAP financial measures, see slide 2 "Use of Non-GAAP Financial Measures" under "Disclaimer" and

reconciliation set forth in Appendix.

**SOC** Telemed

Bookings are defined as sum of the annualized fixed monthly fees and implementation fees, also referred to as the First Year Contract Value (variable fees excluded). Implementation fees are amortized on a monthly basis over the length of the average customer life.

Gross Profit excludes depreciation and amortization, telemedicine equipment financing costs, and stock compensation expenses.

Excludes non-recurring expenses (transaction related expenses, legal settlements, advisory fees and other non-operating expenses) of \$3.8m in 2018A, \$2.6m in 2019A, \$5.1 in 2020E; (\$0.2m) in Q1 2019A and \$1.0 in Q1 2020A.

#### **EBITDA Reconciliation**

(\$ in millions)		
	2018A	2019A
Net Income	(\$18.1)	(\$18.2)
Interest	8.3	10.3
Tax	(1.8)	0.0
D&A	2.7	4.4
Non-Recurring Expenses <sup>(1)</sup>	3.8	2.6
Adj. EBITDA	(\$5.0)	(\$1.0)

3 months e	ending
3/31/19A	3/31/20A
(\$4.7)	(\$7.4)
2.3	2.8
0.0	0.0
1.6	1.3
(0.2)	1.0
(\$1.0)	(\$2.4)



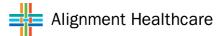
#### Top Tier Sponsors

### WARBURG PINCUS

- Founded in 1966, Warburg Pincus is a global growth equity firm that has invested more than \$84 billion in over 900 companies across more than 40 countries worldwide
- Warburg Pincus has deep domain knowledge and been active in healthcare and technology, with \$12 billion invested in over 160 healthcare companies and over \$15 billion invested in over 270 technology companies





























- CEO Steve Shulman has 45+ years of experience leading and acquiring healthcare businesses
- Chairman of Magellan Health; previously served as Chairman and CEO
- Chairman of Quartet Health and CareCentrix
- Director of VillageMD, Pager and Facet Technologies
- Previously Chairman of R1 RCM and HMA















### Leadership Team and Biographies

	Executive	Background
	<b>Steve Shulman</b> Executive Chairman Healthcare Merger Corp.	Steve Shulman serves as Executive Chairman of Healthcare Merger Corp. He also currently serves as the Chairman of Magellan Health (NASDAQ: MGLN), CareCentrix (privately held post-acute managed care company) and Quartet (privately held technology company focused on the integration of behavioral and physical medicine). Mr. Shulman also currently serves as a director of VillageMD, MedImpact, Healthmarkets, Pager and Facet Technologies
		Previously, Mr. Shulman served as Chairman of the Board of R1 RCM (NASDAQ: RCM), and Health Management Associates (NYSE: HMA)
	Paul Ricci Chairman and Interim Chief Executive Officer SOC Telemed	Paul Ricci was the chairman and CEO of Nuance Communications (NASDAQ: NUAN) until he retired in March 2018. While at Nuance, Mr. Ricci transformed the company from a small imaging software publisher into a \$2 billion leading provider of conversational speech and AI solutions, with 14,000 employees worldwide. During his tenure, the company successfully developed a pioneering healthcare technology business, became a leading global provider of customer self-service solutions, and built one of the world's largest independent automotive software businesses, now Cerence (NASDAQ:CRNC)
	<b>John Kalix</b> President SOC Telemed	John Kalix joined SOC Telemed as President on July 27, 2020 and will be transitioning to Chief Executive Officer in the fourth quarter of 2020
		Prior to SOC Telemed, Mr. Kalix was Executive Vice President and Chief Operating Officer for NAPA Management Services. In his role, Mr. Kalix led strategic initiatives targeted toward improving clinical and business outcomes across the organization. Mr. Kalix has also served as President of GE Healthcare Life Sciences division for the US and Canada
	Hai Tran Chief Financial Officer/ Chief Operating Officer SOC Telemed	Hai Tran has over 20 years of experience as an executive with both public and private companies, focusing on building growth-oriented organizations. Mr. Tran contributed to the growth of the Home Infusion business at BioScrip (NASDAQ:BIOS <sup>(1)</sup> ), which yielded double-digit revenue growth during his tenure. Mr. Tran also has significant healthcare and technology experience

